

Authentigate Service Privacy Policy

Version 2.0
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Version History		
Date	Version	Changes
17.11.2025	2.0	- Added e-identity means eParaksts Mobile in LV and ID-card in EE (Zetes) - Amended the list of personal data processed - Added information on the sources of personal data - Added definitions - Revised content and structure
11.09.2024	1.0	First publiv version

1. General information

This Privacy Policy describes how SK ID Solutions AS (hereinafter referred as "SK") as a data controller ensures the protection of your personal data in accordance with applicable laws while offering Authentigate Service.

Our contact details:

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2. Definitions

What is Authentigate Service?

Service that enables User authentication and Attribute sharing with Relying Party.

Who is Relying Party?

Entity that relies on the information or confirmation issued by SK.

What is Attribute?

Attribute represents the characteristic, quality, right or permission of a natural person or of an object.

What is Authentication data?

Authentication data is a set of credentials or identifying information submitted by a user to initiate an authentication process. The required data elements are determined by the relevant e-identification (eID) service provider and may vary accordingly (e.g., national identification number, personal identification code, or registered phone number).

What is Authentication Certificate?

Authentication certificate is digital data that facilitate electronic identity verification and in which the public key relates to the natural person who owns the certificate. When you are authenticating yourself by entering PIN code, your personal data from the certificate (e.g. name and personal identification number) is shared to SK.

What is Authentication Certificate Data?

Authentication Certificate Data refers to the personal data contained within an authentication certificate that enables electronic identity verification. This data typically includes information such as the certificate holder's name, personal identification number, and public key, which together allow for the verification of the individual's identity and related attributes.

What is GDPR?

Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons regarding the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC.

3. Principles on processing personal data

SK has adopted necessary organisational, physical and information technology security measures to ensure the integrity, availability and confidentiality of the data. We have mapped the personal data we need for providing the service and specified the purpose, extent and period of time, we need to store such data. We have laid down requirements and instructions for SK's employees, how to process personal data in a correct way. We grant access to personal data only for employees, who have passed relevant trainings and background check. SK's employees are aware that they have the right to process personal data only to the extent necessary for them to carry out their duties.

4. What personal data we process and on what basis?

For providing Authentigate Service to you we collect and process the following personal data:

- Authentication data
- Authentication certificate data
- Attribute data
- History of your Authentigate Service transactions:
 - from which Relying Party the request was made and the response was sent to;
 - when you used Authentigate Service;
 - values of the Attributes shared with the Relying Party.

We receive your personal data from the e-identification service provider you use when authenticating yourself. This means that the data we process comes directly from the authentication certificate and the trusted eID service provider you select (for example Smart-ID, ID-card, or Mobile-ID etc). We process your personal data to verify your identity and to respond to the Relying Party for the requested Attributes. The exact personal data we process depends on the attributes that the Relying Party asks us to confirm.

Typically, this may include:

- personal code;
- date of birth;
- first name;
- last name;
- age;

- a confirmation without revealing personal information, using UTC+2 time (for example: age confirmation).

In some cases, additional or fewer attributes may be processed, depending on what is necessary for that specific authentication or verification event.

This is a list of eID service providers end-users can use to identify themselves with and the data we receive from them.

eID service provider	Data SK receives
Smart-ID	First name Last name Birth date Personal ID number
Mobile-ID	First name Last name Personal ID number
Estonian ID card (SK)	First name Last name Personal ID number
Estonian ID card (Zetes)	First name Last name Personal ID number
eParaksts Mobile	First name Last name Personal ID number Age

Before any data is shared, you will have the opportunity to review the data being requested and either provide your consent or decline to proceed with the verification.

We share only the specific attributes requested for verification — nothing more.

Under the GDPR, the lawful basis for processing this information is contractual obligation. This means that we need to process above-mentioned personal data to provide to you Authentigate Service. We have determined which personal data SK needs to provide this service and we are keeping the amount of personal data processed to a minimum.

5. How we store your personal information and to whom we disclose it?

The processing of your personal data is legitimate, fair, fit for purpose, minimal, secure and transparent. All our activities are guided by applicable European Union and Estonian legislation, policies and principles of SK as well as the present privacy policy. SK is certified under the standard ISO/IEC 27001: 2013 "Information technology. Security

techniques. Information security management systems.” This is a standard, that sets requirements for the organization's information security system management processes and for critical information security assets, including technical, physical and organizational security measures to protect personal data. We keep evidence about your Authentigate Service transactions for 12 months. SK is required to provide evidence to the Relying Party upon their legally substantiated request within 12 months after issuing Attribute.

We do not disclose personal data to third parties unless:

- such an obligation arises from applicable legislation or measures adopted there under (e.g. providing information to law enforcement or investigation authorities);
- you have given written consent to disclose the information to other third parties.

6. Your data protection rights

Under GDPR, you have the following rights:

Right of access - You have the right to ask us confirmation about processing your personal data and copy of your personal data.

Right to rectification - You have the right to ask us to rectify personal data you think is inaccurate. You also have the right to ask us to complete data you think is incomplete.

Right to erasure - You have the right to ask us to erase your personal data in certain circumstances.

Right to restriction of processing - You have the right to ask us to restrict the processing of your personal data in certain circumstances.

Right to data portability - You have the right to ask that we transfer the personal data you gave us to another organisation, or to you, in certain circumstances.

To exercise the rights listed above, please send electronically signed request to the e-mail [info\[A\]skidsolutions.eu](mailto:info[A]skidsolutions.eu). We will respond to your request within 30 days.

7. How to complain

If you have any concerns about SK's use of your personal data, we ask you to send an electronically signed complaint via e-mail to [dpo\[A\]skidsolutions.eu](mailto:dpo[A]skidsolutions.eu). We will reply to your e-mail within 30 days.

If you find that SK is not processing your personal data in accordance with the relevant legislation, you also may file a complaint to your national data protection authority.

8. Amending this Privacy Policy

SK has the right to unilaterally alter this privacy policy in accordance with the requirements laid down in applicable legislation. The amendments will be published on [SK's website](#) and will immediately enter into force.