

MyID Terms and Conditions for Use

Definitions:

User: Person logged into the MyID portal.

Portal: MyID, located at: <https://myid.skidsolutions.eu/>

SK: Portal administrator SK ID Solutions AS.

1. General terms

- 1.1. The MyID portal (hereinafter: Portal) is administered by SK ID Solutions AS (hereinafter: SK). SK specialises in international e-identity solutions and has developed the Baltic-wide personal identification solution called Smart- ID. SK is also the partner of the Estonian state in issuing certificates for national identity documents (ID-card, Mobile-ID, Digi-ID, residence permit card and e-resident's Digi-ID). SK is included in the European Trust List as qualified trust service provider and undergoes [annual conformity assessments](#).
- 1.2. These terms and conditions for use describe the use of the Portal and procedures that the User can perform via the Portal.

2. Personal data protection

- 2.1. By using services provided by SK the User has entered into a contractual relationship with SK and consented to SK's processing of their data. In the processing and retention of personal data, SK adheres to the [Principles of Processing Personal Data of SK ID Solutions AS](#) and other relevant legislation of the Republic of Estonia.
- 2.2. The Portal was developed having regard to the General Data Protection Regulation (EU) 2016/679 (hereinafter: GDPR) and allows the User to exercise their rights related to personal data, including review of personal data relating to them that SK processes, obtain an extract of their data in a structured, commonly used format that is machine-readable, request the correction and deletion of their data, on the grounds and within the scope provided for by law.
- 2.3. Concerning deletion of data SK highlights that as a trust service provider SK's activities are subject to various legislation and standards, particularly the Regulation of the European Parliament and of the Council on electronic identification and trust services for electronic transactions (eIDAS) and the Electronic Identification and Trust Services for Electronic Transactions Act of Estonia (see links and summary on [SK's website](#)). Requirements that SK must follow also concern the retention of data available in Portal. There is a data retention obligation for example for the resolution of problems and disputes related to certificates or procedures in order to use such data to prove what really happened and whether SK as service provider performed the procedures properly. Pursuant to the Electronic Identification and Trust Services for Electronic Transactions Act, SK must maintain the activity record of procedures for ten years. Therefore, it is not possible to delete personal data related to service provision at the User's request, however, SK ensures the secure retention of data for no longer than the required period.

3. Portal use and availability

- 3.1. The User must log in using Smart-ID, Mobile-ID or ID-card in order to access the information displayed in the portal.

- 3.2. A person is only able to access data relating to themselves via the Portal.
- 3.3. The Portal displays the User's data from 25 May 2018 when *GDPR* became effective.
- 3.4. Users are able to receive an extract on older data also. In order to do that, a relevant electronically signed request must be emailed to: info[A]skidsolutions.eu. SK responds to requests within 30 days.
- 3.5. The Portal does not display the User's procedures in real time. Data updates occur once daily, so data reaches the Portal with a 24-hour delay.
- 3.6. The Portal is a continuously developing new environment, so data may be subject to deficiencies. If you have any doubts about the correctness or integrity of data displayed in the portal, please notify us by email to: support[A]skidsolutions.eu.
- 3.7. SK will undertake all reasonable efforts to make the Portal available and convenient to the User. The User acknowledges that SK has the right to modify and improve the Portal and perform maintenance at any time during which there may be disruptions in the functioning of the Portal.
- 3.8. SK has the right to amend these terms and conditions for use at any time and they are published at SK website. The User will not receive separate notice of any changes to these terms and conditions.

4. Procedures performed via the Portal

- 4.1. The Portal allows logged in Users to receive the following information about themselves:
 - View the data and history of your current and expired Mobile-ID, ID-card, Digi-ID and Smart-ID accounts;
 - Download your Mobile-ID, ID-card, Digi-ID and Smart-ID authentication and signature certificates and electronically signed Smart-ID applications (except for Smart-ID applications made in bank branches);
 - View the history of procedures performed using ID-card, Digi-ID and Mobile-ID (authentication, signature). You will find information on Smart-ID procedures in the [Smart-ID portal](#);
 - Request a full report of procedures performed using your ID-card, Digi-ID and Mobile-ID for a selected period.
- 4.2. The Portal allows the User to select the period for the display of procedures. Procedures in the selected period are displayed with the date and time included.

5. SK contact details:

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Telephone number: 610 1880
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