

ANNEX 1

Effective date: 1 July 2023

1. SK will ensure that the availability of qualified and qualified increased security electronic identification Services for Subscribers subject to Latvian Law on Electronic Identification of Natural Persons is at least 99.5 % during the working days of the calendar month from 9.00 to 18.00 in the time zone of Latvia, and at least 97 % in the remaining time.